

**Job Title: Maintenance Technician** €45k - €48k plus pension, healthcare and benefits

**Reporting To: IFM functional lead**

**Purpose:** To provide a support service to the site as part of the maintenance team specialising in mechanical work. To ensure maintenance and repairs are carried out in compliance to relevant standard operating procedure, work routines and onsite training and GxP requirements where necessary.

**Key Accountabilities:**

- To respond to emergency breakdowns across the site where an Engineering Technician is required.
- Knowledge of the following systems: Steam boilers, Heating hot water boilers, Chilled Water, Purified water, pre-treatment systems, Reverse osmosis, Quality critical HVAC systems, Compressed Air, chillers, cooling towers, sanitary hot water, vacuum pumps, Crac units, refrigeration systems, sprinkler systems, waste systems, working knowledge of pumps and motor.
- To monitor and respond to QBMS and BMS alarms, DeltaV, working knowledge of Siemens systems an advantage.
- To repair equipment, machinery, plant etc. as quickly and safely as possible while adhering to all safety systems.
- To carry out work orders generated through the CMMS system (non-urgent work jobs required by others on site) to meet service level agreements. SAP knowledge required.
- To liaise as needed with Client to determine mechanical requirements and to repair or offer alternative solution, good fault finding skills.
- To assist with the ordering of supplies as needed for work and projects.
- To carry out routine planned, corrective and predictive maintenance tasks, understanding of vibration analysis, ultrasonic testing, and thermal imaging.
- Ensure documentation of maintenance activities is to cGMP standards where necessary.
- To be flexible and assist the IFM functional lead and lead technicians in any maintenance activities, available to work overtime on request, shift position.
- The technician will follow safe systems of work, knowledge and understanding of LOTO, taking reasonable care of their own health and safety, and that of others. Eliminating or reducing risks where practicable by complying with site safety rules and instructions and reporting hazards to management for prompt action.
- Liaise with vendors, project teams on a daily basis, good interpersonal skills.

**Dimensions:**

- Working in a team of up to 8 initially
- Contact with customer to ensure satisfactory communication and SLA delivery.

**Personal Experience/Qualifications/Skills: Pharmaceutical experience an advantage**

**Knowledge and Skill Requirements:**

| Element              | Essential   | Desirable   |
|----------------------|---|---|
| Work Experience      | <ul style="list-style-type: none"><li>• Formal mechanical / electrical apprenticeship</li></ul> | <ul style="list-style-type: none"><li>▪ ONC.</li></ul>                                      |
| Technical Experience | <ul style="list-style-type: none"><li>• City and Guilds in Mechanical Engineering</li></ul>     | <ul style="list-style-type: none"><li>• Experience in GxP manufacturing equipment</li></ul> |

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| <b>Core Competencies:</b>             |  |  |
|---------------------------------------|--|--|
| <b>Desired Characteristic</b>         | <b>Description</b>   | <b>Indicators</b>  |
| Customer Service Orientation          | Proactively developing customer relationships by making efforts to listen to and understand the customer (internal and external). Demonstrates a diplomatic personal style in addressing customer needs. | <ul style="list-style-type: none"> <li>▪ Acts promptly in routine or service situations.</li> <li>▪ Has a positive and professional approach.</li> <li>▪ Educates personnel about security whilst maintaining the ambience of the site.</li> </ul> |
| Innovation                            | Generating creative solutions to work situations; trying different and novel ways to deal with organisational problems and opportunities.  | <ul style="list-style-type: none"> <li>▪ Views problems as a challenge to generate new ideas.</li> <li>▪ Looks at problems and/or opportunities from several points of view (customer, organisation, supplier, producer, etc.)</li> </ul>          |
| Teamwork/Collaboration                | Work effectively with team/work group to accomplish goals. Taking actions that respect the needs of others.  | <ul style="list-style-type: none"> <li>▪ Assists others in solving problems and accomplishing goals.</li> <li>▪ Shares information, ideas and suggestions.</li> </ul>  |
| Openness                              | The readiness to be receptive to new ideas and share information, opinions and understanding with others.  | <ul style="list-style-type: none"> <li>▪ Welcomes other people's ideas and opinions.</li> <li>▪ Face up to difficult issues constructively and frankly.</li> </ul>   |
| Motivation                            | Drive and determination to achieve tasks. Enthusiasm for individual/team/company objectives.   | <ul style="list-style-type: none"> <li>▪ Maintains resolve and enthusiasm even in the face of setbacks.</li> <li>▪ Is willing to "go the extra mile" in order to overcome a setback.</li> </ul>  |
| <b>Job Specific Competencies:</b>     |  |  |
| <b>Desired Characteristic</b>         | <b>Description</b>   | <b>Indicators</b>  |
| Flexibility                           | Maintaining effectiveness in varying environments and with different tasks, responsibilities and people.   | <ul style="list-style-type: none"> <li>• Performs a variety of tasks depending on needs</li> <li>• Handles disruptions in order to meet deadlines.</li> </ul>  |
| Analysis and Problem Solving          | Securing relevant information and identifying key issues and relationships from a base of information;   | <ul style="list-style-type: none"> <li>• Recognises underlying issues and problems</li> <li>• Recognise trends, associations, and/or cause-effect relationships in data.</li> </ul>  |
| Technical and Professional Competence | Having achieved a satisfactory level of knowledge and professional skill in job related areas.   | <ul style="list-style-type: none"> <li>• Understands what the results of a task, function or process should be.</li> <li>• Understands the technical language of a job.</li> </ul>   |
| Self Development/Initiative           | Self-starting rather than accepting passively; taking action to achieve goals beyond what is required; being proactive.  | <ul style="list-style-type: none"> <li>• Actively seeks solutions to problems without being asked or directed.</li> <li>• Recommends new and more effective ways of managing work for self and others</li> </ul>                                   |
| Safety and Housekeeping               | Being aware of conditions that affect employee safety.   | <ul style="list-style-type: none"> <li>• Upkeep of safety records and compliance at safety inspections.</li> <li>• Displays knowledge of safety procedures. Asks questions when unsure.</li> </ul>   |
| Work Standards                        | Assessment of own work and correction of problems to maintain high standard of performance   | <ul style="list-style-type: none"> <li>• Ability to assess and provide acceptable material</li> </ul>  |
| Quality of Delivery                   | Accomplishing tasks through concern for all areas involved, no matter how small;   | <ul style="list-style-type: none"> <li>• Reviews all parts of a job to assure compliance with requirements.</li> <li>• Promptly informs affected internal or external parties</li> </ul>   |